

CHECKLIST FOR SUBMISSI	ON
All applications	Latest statement for home loans not being refinanced  If an owner occupied home (or investment property if no other property is owned) is being used as security for the loan, and any applicant whose income is used to service the loan, is 55 years or older at the time of application, a Repayment Strategy letter signed by all applicants explaining how the loan will be repaid should current income cease
Purchase	Contract of Sale with all details of purchase Proof of funds to complete purchase If relying on a gift: Statutory declaration must be provided confirming non-refundable gift signed and witnessed by relevant parties If Lenders' Mortgage Insurance (LMI) is required, evidence of 5% genuine savings over the last 3 month period in the name of at least one borrower by way of savings account statements or the last 6 month period term deposit statements or statement on sale of shares or equity in real estate or loan statement identifying additional repayments that can be redrawn
Refinance	Last 6 months' loan statements for all mortgage secured loans being refinanced with last repayment on the most recent loan statement being not more than 45 days old  Latest credit card/store card/personal loan statement being refinanced  If LMI is required, last 3 months' consecutive statements on <u>all</u> credit cards being refinanced and last 6 consecutive months' statements of personal loan accounts being refinanced  If LMI is required, evidence that council rates, water rates, body corporate and strata levies are current and paid as at the last billing date and shows the applicant(s) name as the property owner
Adding or substituting a security property	Contract of Sale Proof of funds to complete purchase (if required) Rates notice (if property already owned) FIRB Approval for overseas borrowers
Removing a borrower or titleholder	Copy of Death Certificate, Will or Probate (if applicable)  Letter of consent from borrower being released  Copy of family law agreement or court order as evidence of divorce (if applicable)
Adding or changing name of a borrower, guarantor or director	Customer Identification Form and documents ( <a href="www.citibank.com.au/identificationform">www.citibank.com.au/identificationform</a> )  Identification Form - Individuals & Sole Traders  Identification Form - Australian Companies  Identification Form - Trusts & Trustees
PAYG	Latest computer generated pay slip (no more than 45 days old as at the submission date of the application); AND the last 3 successive months of bank statements showing salary credits corresponding to the stated salary amount  Or  Letter from the employer on company letterhead no more than 45 days old as at the submission date of the application or current employment contract on company letterhead and not more than 6 months old confirming income and employment details AND the last 3 successive months of bank statements showing salary credits corresponding to the stated salary amount  If LMI is required, 2 most recent computer generated consecutive payslips or letter from the employer on company letterhead. Minimum 6 months in current position
PAYG - Casual - Contract <12mths old - Using bonus, commission, overtime or allowances as income in serviceability	In addition to the above PAYG documentation requirement, please also supply the following:  Last 2 financial years' tax return/group certificate  If LMI is required, 2 most recent computer generated consecutive payslips or letter from the employer on company letterhead. Minimum 12 months in current position



CHECKLIST FOR SUBMISSI	ON CONTINUED
Self-Employed - Option 1	Last 2 years' individual tax returns  Last 2 years' final tax returns for all trading entities (Company, Partnership, Trust) including profit and loss, balance sheets  BAS statements from the end date of the most recent financials submitted, up to the date of application  If LMI is required, last 2 years' business financials and personal, business tax returns and ATO Assessment Notices
Self-Employed - Option 2 (Available when LVR <70%)	A 12-month profit and loss statement (P&L) from management accounts (with end date no more than 6 months prior to the application date), signed by all applicants/guarantors  Business Activity Statements (BAS) covering all 4 quarters of the P&L  Business Activity Statements (BAS) covering the period from the end of the P&L to the present  Most recent group certificate for salary/wages paid to director(s)
Rental Income	Rental receipts/statement from real estate agent or current lease agreement or consecutive 3 months' rental receipts <u>or</u> last 3 months' bank statements, where the most recent rental payment received is no more than 30 days prior to the date of application submission
Foreign Income	All PAYG documents as above and/or all self-employed income documents as in Option 1 above  Bank statements showing income/salary for 3 consecutive months for PAYG and 12 consecutive months for self-employed applicants  Income Declaration Form - Foreign Income form for each applicant and all supporting documents
Overseas Borrower	Appointment of Agent form  FIRB approval for purchases
Other Income	Family Tax Benefits Parts A&B for children under the age of 12  Proof of other permitted income not stated elsewhere, e.g. dividends
Trust	A full copy of the executed Trust Deed showing the full name of the trust, trust type and country in which the trust was established  Completed Identification Form - Trusts and Trustees  Completed Identification Form - Individuals and Sole/Traders for all beneficiaries of the trust
Pe	9 Form required if US rson* for tax purposes CRS Self- Certification form**  ** If applicant is a resident for tax purposes of a country other than Australia and is taking up any of the following products: Offset or Citibank Plus Transaction Account.
* You will be a US Person if you a US Citizenship defined as: • individuals born in the United States, Pur Guam, Northern Mariana Islands, Virgin I American Samoa, or Swain's Island; • foreign-born children, under age 18, resic US with their birth or adoptive parents, a of whom is a US citizen by birth or natur and • individuals granted citizenship status by and Naturalization Services (INS).	slands, must meet one of two tests:  1. Green Card Test  1. Green

## **IMPORTANT NOTES**

- Basic living expenses must show an amount it cannot be zero.
- The minimum rent/board applied for non-owner occupiers current as at 5 March 2020 is \$781 (subject to change) per month per adult.
- Identification supplied must be in the same name(s) as the applicant(s) and property ownership.
- · Assets and Liabilities If it is a joint application (related applicants) please provide combined assets and liabilities.
- Assets and Liabilities If it is a joint application (unrelated applicants) please provide separate assets and liabilities.

# Please email the completed application along with all supporting documentation to variations@citi.com



TYPE OF CHANGE TO YOUR HOME LOAN			
Please select what you would like to change You can make more than one change per application	Please complete the following sections (company applicants to complete Sections F & G)		
1. Change your home loan (without increasing your current limit)  Add a new account  Change the limits on your existing accounts	A, B, I, K, U, V		
Different home loan product Fix your rate			
2. Change from a self-certified home loan to a fully verified home loan	A, B, D, E, H, K, L, U, V		
3. Interest only repayments  New Interest Only term (financials may be required)  Extend your current Interest Only term	A, B, D, E, H, I, J, K, L, U, V		
4. Increase your credit limit  (Minimum increase \$10,000)	A, B, D, E, H, I, J, K, L, U, V		
5. Change your security property  Substitute one property for another  Add a new property	A, B, C, D, E, H, I, J, K, L, M, N, U, V		
6. Add/Remove a borrower/titleholder/guarantor/director	A, B, C, D, E, H, K, L, M, N, U, V		
7. Increase the term of your loan	A, B, C, D, E, H, K, L, M, U, V		
If you have selected options 4-7 above, please provide a brief reason for the	ne change below		



A. PERSONAL DETAILS	
APPLICANT 1	APPLICANT 2
Type of Applicant Borrower Guarantor/Director  Remove Borrower/Titleholder  Add Borrower/Guarantor/Director	Type of Applicant Borrower Guarantor/Director Remove Borrower/Titleholder Add Borrower/Guarantor/Director
Title First name	Title First name
Middle same	A Calle acres
Middle name	Middle name
Last name	Last page
Last name	Last name
City of birth	City of birth
City of Birth	City of Birth
Country of birth	Country of birth
,	·
Date of birth	Date of birth
Female Male	Female Male
Marital status	Marital status
☐ Married/De Facto ☐ Single/Divorced/Widowed	☐ Married/De Facto ☐ Single/Divorced/Widowed
Name of spouse/partner (if applicable)	Name of spouse/partner (if applicable)
Total number of dependants for applicant 1 (excluding spouse and self)	Total number of dependants for applicant 2 (excluding any dependants already given by applicant 1 and excluding spouse and self)
List the ages of all dependants  Mother's maiden name (Mandatory)	List the ages of all dependants  Mother's maiden name (Mandatory)
(manager)	metric o maison name (manager )/
Driver's licence number	Driver's licence number
Government issued document type and number used in identification if different from above	Government issued document type and number used in identification if different from above
Are you an Australian Citizen/Permanent Resident? Yes No What is your citizenship if not Australian?	Are you an Australian Citizen/Permanent Resident? Yes No What is your citizenship if not Australian?
Are you a resident for income tax purposes Yes No in the country of Australia?	Are you a resident for income tax purposes Yes No in the country of Australia?
If you answered yes to above, is Australia the only $\square$ Yes $\square$ No	If you answered yes to above, is Australia the only $\square$ Yes $\square$ No
country in which you are a resident for income tax purposes?	country in which you are a resident for income tax purposes?
If you answered "No" to either of the 2 questions above please fill out a CRS Self-Certification form if you are taking out an Offset account or Citibank Plus transaction account.	If you answered "No" to either of the 2 questions above please fill out a CRS Self-Certification form if you are taking out an Offset account or Citibank Plus transaction account.
Are you a trustee for this application? $\square$ No $\square$ Yes, name of trust	Are you a trustee for this application? $\square$ No $\square$ Yes, name of trust
Are you a first home buyer?	Are you a first home buyer?



B. CURRENT CONTACT DETAILS					
APPLICANT 1	APPLICANT 2				
Home phone number Work phone number	Home phone number Work phone number				
( )					
Mobile phone number (Mandatory)	Mobile phone number (Mandatory)				
By providing my email I consent to receive statements, notices	By providing my email I consent to receive statements, notices				
and disclosure documents electronically for all my Citibank accounts. I have read and agree to the Electronic Communication	and disclosure documents electronically for all my Citibank accounts. I have read and agree to the Electronic Communication				
Consent in Section Q.	Consent in Section Q.				
Email (Mandatory)	Email (Mandatory)				
Current residential address	Current residential address				
Suburb State	Suburb State				
Postcode Country	Postcode Country				
Years at this address Years at previous address	Years at this address Years at previous address				
Current mailing/PO Box address Same as Residential?	Current mailing/PO Box address Same as Residential?				
Suburb State	Suburb State				
Postcode Country	Postcode Country				
·	,				
C. ADDRESS DETAILS AFTER SETTLEMENT (IF KNOW	NN)				
APPLICANT 1	APPLICANT 2				
Post settlement residential address Same as current	Post settlement residential address Same as current				
Suburb State	Suburb State				
Postcode Country	Postcode Country				
Mailing/PO Box address Same as current	Mailing/PO Box address Same as current				
Sum as current	Summer of Current				
Suburb State	Suburb State				
Postcode Country	Postcode Country				
D. EMPLOYMENT DETAILS - IF SELF-EMPLOYED, PL					
APPLICANT 1	APPLICANT 2				
Full time Part Time Casual Retired	Full time Part Time Casual Retired				
Student Home duties Unemployed	Student Home duties Unemployed				
Occupation	Occupation				
Employer's name	Employer's name				
Gross (pre-tax) monthly salary  Time with current	Gross (pre-tax) monthly salary  Time with current				
\$ employer	\$ employer				
Payroll Officer name Payroll phone no.	Payroll Officer name Payroll phone no.				
Number of employers in the past 5 years	Number of employers in the past 5 years				
Years Months Time with previous employer if answer	Years Months Time with previous employer if answer				
to show is greater than 1	to show is greater than 1				



E. SELF-EMPLOYMENT DETAILS				
APPLICANT 1	APPLICANT 2			
Business structure Sole trader Partnership Company Company/Trading name	Business structure Sole trader Partnership Company Company/Trading name			
Suburb State	Suburb State			
Postcode Country	Postcode Country			
ABN/ACN Time in current business Occupation	ABN/ACN  Time in current business  Occupation			
Principal business activity	Principal business activity			
Gross monthly salary  Director's fees (if applicable \$	Gross monthly salary  Director's fees (if applicable)  \$			
Business net profit (last FY)  Business net loss (last FY)	Business net profit (last FY)  Business net loss (last FY)			
\$	\$ \$			
Add back pre-tax superannuation contributions benefiting borrow	wers Add back pre-tax superannuation contributions benefiting borrowers			
Add back depreciation	Add back depreciation			
Add back tax deductible interest being refinanced	Add back tax deductible interest being refinanced			
Name of accountant's firm	Name of accountant's firm			
Accountant's name	Accountant's name			
Accountant's phone number	Accountant's phone number			
Accountant's email address	Accountant's email address			
	MPLETE IF BORROWER OR GUARANTOR IS A COMPANY			
Type of applicant Borrower Guara	ntor Is the company a trustee?			
Company/Trading name	Name of Trust			
Date of incorporation  Time in current business  Principal business activity	ABN/ACN Number of Directors			



G. COMPANY ADDRESS AND CONTACT DETAILS	
Trading address	Trading address after settlement Same as current
Suburb State	Suburb State
Postcode Country	Postcode Country
Years Month Time at trading address  Postal address  Same as trading addres	Postal address after settlement Same as above
Suburb State	Postcode Country
Postcode Country	Work phone number
	( )
Registered address Same as trading addres	Mobile phone number
Suburb State	
	Email address
Postcode Country	
H. LOAN DETAILS	
Purpose of loan	LMI
Purchase an owner-occupied property <sup>1</sup> \$	If Lenders' Mortgage Insurance (LMI) is required, would you like the insurance premium added onto the loan? If you select yes,
Purchase an investment property <sup>2</sup> \$	we will add the premium to the Total Loan Value.  Yes No
Refinance an owner-occupied home loan \$	Refinancing declaration (mandatory for refinance purpose)
Refinance an investment home loan \$	Refinancing may have some significant transaction costs, including
Refinance of business loan/ other business purpose	discharge fees, fixed rate break costs, application and settlement fees, and/or mortgage insurance premium. These should be
Refinance personal/unsecured loans \$	considered prior to refinancing.
Other personal purpose, please specify \$	Why are you seeking to refinance with Citi:  Better rate or fee
ctive personal purpose, preuse speetry	Service
Total	Product feature
<sup>1</sup> includes construction	Consolidate debts into one lower repayment
<sup>2</sup> includes construction and vacant land purchase	Other purpose:



#### **ADDITIONAL OPTIONS**

#### I. MORTGAGE PLUS PACKAGE - SEE ALSO SECTIONS O AND P

Make the most of being a Citibank Home Loan Customer with the Citibank Mortgage Plus Package which can come with a no annual fee eligible Citi Credit Card and fee-free\* Citibank Plus Transaction Account.

#### **IMPORTANT NOTE:**

- \*Customers may be charged fees by third party providers, of which Citibank Australia cannot control.
- · Minimum gross annual income \$35,000 and minimum credit limit \$6,000. Citibank Mortgage Plus is not available for home loans under \$350,000 or basic loans.
- Annual package fee of \$350 as at 1 May 2017. This fee is still payable even if you cease to hold either the Citi Credit Card and/or the Citibank Plus Transaction Account.

I wish to take up the Mortgage Plus Package

· ·			
CITI CREDIT CARD			
I request an eligible Citib	oank Credit Card		
Please nomina	te the cardholder(s):		
Nominated Pri	mary Cardholder: Applicant	1 Applicant 2	
Additional Car	dholder: Applicant	1 Applicant 2	(Only complete this if the nominated Primary Cardholder requests an additional credit card to be provided to additional cardholder)
Desired maxin	num credit limit: \$		minimum credit limit \$6,000
	based on our credit assessment, your ass credit limit, we will assign the maximum		be lower than what you have requested. If you do not indicate your to you according to our assessment.

#### NOTE:

- Citibank will open new Citibank credit cards in the first individual applicant's or guarantor's name provided in the application, unless you instruct us otherwise by electing a different Primary Cardholder above.
- The Primary Cardholder will be liable for the balance owing on the Citibank credit card account, including transactions by any additional cardholders. Cards and electronic access details needed to operate Mortgage Plus accounts will be issued to the Primary Cardholder.
- If you wish to keep your existing credit card account in addition to receiving a new credit card account, your existing Citibank credit card fee structure will remain unchanged and the \$0 annual fees under the Mortgage Plus package will apply to the new credit card account only.
- Your application for the Mortgage Plus package is also your agreement to the Electronic Communications Consent (Section Q) for the Citibank Plus Transaction Account.
- To find out more about the Mortgage Plus package including the fees and terms and conditions, go to citibank.com.au or ask your Citibank representative.

#### CITIBANK PLUS TRANSACTION ACCOUNT

The Mortgage Plus Package comes with a Citibank Plus Transaction Account unless an offset deposit account is requested.

To open a Citibank Plus Transaction Account, please go to citibank.com.au.

J. OFFSET AND TRANSACTION DEPOSIT ACCOUNTS

# For customers applying for an offset deposit account or a Citibank Plus account (through the Mortgage Plus Package) please answer the following 2 questions: Please let us know the source of your initial deposit, e.g. salary, personal savings How much do you expect your initial deposit to be?

APPLICANT 1			APPLICANT 2		
Please let us know your source of wealth, e.g. employment, self-employment, business ownership			Please let us know your source of wealth, e.g. employment, self-employment, business ownership		
Bank use only					
Source	AML	Signature	Date		
	LMI Bureau				



K. RESIDENTIAL LOAN ACCOUNTS		
Please indicate your account preferences below.	You can have up to 4 split loan account	s set up as part of your home loan.

	Loan Split 1 Amount: Name(s) on statement:	\$	
	Owner Occupier  1. Basic Variable <sup>1</sup> 3. Standard Fixed:	☐ Investor ☐ 2. Standard Variable: ☐ Offset² ☐ 1 year ☐ 2 years ☐ 3 years ☐ 5 years	Options for Basic and Standard loans:  Total Loan Term: Years (Max 30 years)  Repayment Option (mandatory): Principal and Interest Interest Only <sup>3</sup> Term: Years (Max 5 years)
LOAN SPLIT 2	Loan Split 2 Amount:  Name(s) on statement:  Owner Occupier  1. Basic Variable <sup>1</sup> 3. Standard Fixed:	\$ Investor  2. Standard Variable: Offset²  1 year 2 years  3 years 5 years	Options for Basic and Standard loans:  Total Loan Term: Years (Max 30 years)  Repayment Option (mandatory): Principal and Interest Interest Only <sup>3</sup> Term: Years (Max 5 years)
	Loan Split 3 Amount:  Name(s) on statement:  Owner Occupier  1. Basic Variable <sup>1</sup> 3. Standard Fixed:	\$ Investor  2. Standard Variable: Offset²  1 year 2 years 3 years 5 years	Options for Basic and Standard loans:  Total Loan Term: Years (Max 30 years)  Repayment Option (mandatory): Principal and Interest Interest Only <sup>3</sup> Term: Years (Max 5 years)
LOAN SPLIT 4	Loan Split 4 Amount:  Name(s) on statement:  Owner Occupier  1. Basic Variable¹  3. Standard Fixed:	\$ Investor  2. Standard Variable: Offset <sup>2</sup> 1 year 2 years 3 years 5 years	Options for Basic and Standard loans:  Total Loan Term: Years (Max 30 years)  Repayment Option (mandatory): Principal and Interest Interest Only <sup>3</sup> Term: Years (Max 5 years)

- Basic variable split can only be combined with other basic variable or standard fixed splits.
- 2. Please note, only one Standard Variable Offset Savings Account is permitted per Mortgage Application.
- 3. Please ensure you complete the interest only declaration below.

Interest only loans can result in higher interest charges than paying principal and interest, and will have increased repayments after the interest only period has finished. Interest only loans may be unsuitable in some circumstances. Why do you wish to take an interest only loan (or loan split)? Forms a part of your investment/wealth strategy Increase cash-flow for purposes other than debts or commitments Increase flexibility Assist during a bridging or construction period Other purpose:



L. FINANC	IAL POSITION	(MANDATORY)	)					
ASSET			LIABILITY					
	Value	Monthly Income	1 1 1 1 1	Amount owing	Facility limit (incl available redraw)	Monthly payments	Financial institution	Refinance?
Existing Property (home)	\$		Existing Property (home)	\$	\$	\$		
Investment property 1*	\$	\$	Investment property 1*	\$	\$	\$		
Investment property 2*	\$	\$	Investment property 2*	\$	\$	\$		
Investment property 3*	\$	\$	Investment property 3*	\$	\$	\$		
Home contents	\$		Personal Loan	\$	\$	\$		
Motor vehicles (total)	\$		Leases and car loans	\$	\$	\$		
Superannuation	\$	\$	Total credit cards	\$	\$	\$		
Savings and deposits	\$	\$	Overdraft	\$	\$	\$		
Other assets			Other liabilities					
	\$	\$		\$	\$	\$		
	\$	\$		\$	\$	\$		
	\$	\$		\$	\$	\$		
Total	\$	\$	Total	\$	\$	\$		
*Note Investme	ent Property include	s holiday homes and	I vacant land					
							_	
		krupt or had a judgr					es No	
		ay adversely affect I time to part time e			t and future financia		es No	
	rovide full details o expenses to increa	f the circumstances se to:	including the	e amount by which y	you anticipate your	income		



L. FINANCIAL POSITION (CONTINUED)					
Expenses (monthly)					
Housing		Other commitments			
Housing costs (owner occupied)	\$	Child maintenance	\$		
body corporate fees, rates, utilities, repairs and home and contents insurance (as disclosed und		child support/maintenance payments			
nome and contents insulance (as disclosed unc		Other commitments	\$		
Rent/Board	\$	overseas travel, recreational vehicles such as			
rent paid if continuing after loan		caravans, gifts, cleaning and gardening service renovations to property, etc.	s, alterations/		
Non housing			\$		
TV and communication	\$	Total other commitments	<u> </u>		
mobile phone, subscription TV, internet					
Groceries	\$	Investment property expenses			
typical supermarket shop including food, clean	ing products and toiletries	(including holiday homes)	\$		
Clothing and personal care	\$	body corporate fees, rates and building insura contents insurance, utilities	nce, land tax, home and		
clothing, shoes, cosmetics, personal care		contents insurance, atmittes			
Decreation and entertainment	\$	If any of the expense categories are ze			
Recreation and entertainment home entertainment, alcohol, tobacco, gamblin	ng, sporting and outdoor	value would ordinarily be expected, e.g. (dependants of school age), please prov			
equipment/costs, domestic holiday, pets, toys			,		
Transport	\$				
public transport and vehicle costs excluding ins					
under Insurance), e.g. purchase, registration, in (excluding motorcycle and caravan)	isurance, servicing and petroi				
In account of	\$				
Insurance home and contents insurance on primary resid	ence, motor insurance				
(excluding motorcycle and caravan), travel insurance, health insurance (hospital/medical/dental), income protection and life insurance					
(nospital/medical/dental/, income protection al					
Education	\$				
public and private education fees and associate secondary and tertiary) including books and un					
	\$				
Medical care and health health professionals fees, hospital costs, medic					
(excluding health insurance which is disclosed					
Childcare	\$				
childcare payments including nannies					
Total living expenses					
Total living expenses (cannot be zero)	\$	TOTAL MONTHLY EXPENSES	\$		



M. PROPERTY YOU ARE PROVIDING AS SECURITY FOR THE HOME LOAN				
PROPERTY 1	PROPERTY 2			
Property known - please complete all details below  Pre-approval required - please complete property type, estimated market value, suburb and postcode only  Property type:  House Villa/Townhouse Serviced Apartment  Unit - area: Vacant land  Other:  Land size (if >2 hectares):	Property known - please complete all details below  Pre-approval required - please complete property type, estimated market value, suburb and postcode only  Property type:  House Villa/Townhouse Serviced Apartment  Unit - area: M2 Vacant land  Other:  Land size (if > 2 hectares):			
Property usage: Investment Owner occupied  Title type: Strata Company Other  Name/s on title: Applicant 1 Applicant 2 Other	Property usage: Investment Owner occupied  Title type: Torrens Strata Company Other  Name/s on title: Applicant 1 Applicant 2 Other			
Title particulars (Folio Identifier)  (if known)  Estimated market value or purchase price  \$	Title particulars (Folio Identifier)  (if known)  Estimated market value or purchase price  \$			
Address of property	Address of property			
Suburb State	Suburb State			
Postcode Country	Postcode Country			
Contact name to arrange property valuation inspection	Contact name to arrange property valuation inspection			
Business hours phone number  ( )  Valex reference (if applicable)	Business hours phone number  ( )  Valex reference (if applicable)			
Any special instructions for the valuer	Any special instructions for the valuer			
N. SOLICITOR/CONVEYANCER DETAILS (MANDATOR				
Acting on your own				
Name of firm	Address			
	Suburb State			
Contact name				
	Postcode Country			
Phone ( )				
Email address				
Please tick here if you would like your home loan documents se	nt to your Solicitor/Conveyancer.			



#### CONSENTS AND DECLARATIONS

#### O. PRIVACY ACKNOWLEDGEMENT AND CONSENT

By signing this application, I acknowledge, confirm and agree to the following:

- That Citi will obtain a copy of my credit report from one or more credit reporting bodies.
- That I have read and agree to the "Electronic Communication Consent" and consent to receive in electronic form, statements and other notices relating to any accounts and products I hold with Citi, and I understand that I can change my preference via Citi's online banking or by calling 13 24 84.
- That Citi may provide my name, residential address and date
  of birth to a credit reporting body for the purpose of verifying
  my identity in accordance with the requirements of the AntiMoney Laundering and Counter-Terrorism Financing Act 2006 or
  other requirements it may have, and that Citi may request that
  the credit reporting body provide them with an assessment of
  whether the personal information I provide matches (in whole or
  part) personal information contained in a credit information file
  maintained by the credit reporting body.
- That Citi will collect, hold, use and disclose my personal
  information as reasonably necessary for its business purposes,
  which may include regulatory purposes, detecting and preventing
  fraud and other risks to Citi and its customers; responding to
  inquiries about applications, accounts or other products, services
  or arrangements, and in its dealing with complaints.
- That Citi will retain the information I provide in this application
  to also process any future applications made in my name or
  that of any other person, for the purpose of identifying any
  attempted fraudulent activity. Citi will do this, irrespective
  of whether or not my application is successful or I am a Citi
  customer at the time.
- That Citi may engage third parties to verify the authenticity of any identity documents I provide against official government records, and that if I don't wish Citi to use these methods to verify my identity, that I should not click "Continue" below, and instead go to a Citi branch with appropriate forms of identification in order for my identity to be verified in person.

By applying for this product, you consent as follows:

 In this section 'we/us' means Citigroup Pty Limited and our related companies that assist us to provide our services and 'you/your' means all borrowers named in this application.

## Purposes for which we collect, use and disclose your personal information

- 1) We collect, use and disclose your personal information:
  - to assess this application and future applications and to administer your credit facilities and related services;
  - · to conduct reviews of your facility;
  - to comply with applicable laws both in Australia and overseas, including:
  - a) the National Consumer Credit Protection Act;
  - b) the Anti-Money Laundering and Counter-Terrorism Financing Act;
  - c) State and Territory property legislation and other property-related laws (for example, to register and search for security interests); and
  - for other purposes as listed in our Privacy Policy and our Credit Reporting Policy.

If you do not provide us with the information we may not be able to assess your application or administer the products or services that you are seeking.

2) We usually collect your personal information directly from you. However, we may need to collect personal information about you from third parties for example, in order to assist us to process your application or to locate or communicate with you.

- 3) Where you have provided information about another individual, you must make them aware of that fact and the contents of this Privacy Consent and Notification, and have obtained their consent to make this disclosure to us.
- Your telephone calls and conversations with a Citibank representative may be recorded and monitored for quality, training and verification purposes.

#### Disclosures of your personal information

- 5) We may disclose to, and obtain personal information about you from:
  - our affiliates, sales agents and organisations that carry out functions on our behalf including card schemes, mailing houses, data processors, collection agents, e-conveyancers, other financial institutions, researchers, system developers or testers, accountants, rating agents, auditors, valuers, lawyers and other parties acting in connection with securitisation;
  - reward providers including Airline partners and their service providers:
  - · other credit providers;
  - · any signatory or guarantor to the facility for which you are applying;
  - any broker, introducer, financial, legal or other adviser acting in connection with your facility or application;
  - · regulatory and tax authorities in Australia and overseas;
  - credit reporting bodies (see 'Exchange of information with credit reporting bodies' below);
  - · any insurer relating to your facility;
  - organisations wishing to acquire an interest in any part of our business; and
  - as further set out in our Privacy Policy and Credit Reporting Policy.

#### Disclosures to overseas recipients

6) Some of the recipients to whom we disclose your personal information may be based overseas. It is not practicable to list every country in which such recipients are located but it is likely that such countries will include the United States of America, India, the Philippines, Malaysia, Hong Kong and Singapore.

## Exchange of information with credit reporting bodies and other information services

- 7) If you have made an application for consumer or commercial credit, or have obtained consumer or commercial credit from us, you agree that we can obtain credit reporting information about you from a credit reporting body (CRB) for the purposes of assessing any application for consumer or commercial credit and collecting payments that are overdue in relation to consumer or commercial credit. You also agree that we can obtain, from any business providing information about commercial credit-worthiness, commercial credit reports about you for the purposes of assessing applications for consumer or commercial credit.
- 8) We may disclose personal information about you (including credit information, such as details about the credit that we provide to you, your repayment history and any repayment defaults) to, and obtain credit reporting information about you from, CRBs. Our Credit Reporting Policy contains information about credit reporting, including the CRBs with which we may share your personal information, their contact details, the type of credit reporting information we share, and your rights in relation to them.
- 9) We have the right to conduct reviews of your facility from time to time and at our sole discretion. You acknowledge that we will provide personal information to credit reporting bodies as permitted by the **Privacy Act** for each review and that a credit report may be obtained from credit reporting bodies for the purpose of any such review.



#### O. PRIVACY ACKNOWLEDGEMENT AND CONSENT (CONTINUED)

Our policies (including how to access and correct information and make a complaint)

10) You can view our Privacy Policy or Credit Reporting Policy on our website at citibank.com.au/privacy or obtain copies by calling us. These policies include information as to how you can access and/or seek correction of the personal information we hold about you. Our Privacy Policy and Credit Reporting Policy also contain information as to how you can complain about a breach by us of the Privacy Act (including the credit reporting provisions in Part IIIA and the Credit Reporting Code) and how we will deal with such a complaint.

#### Your marketing communications preferences

11) By completing this application you agree that we, our affiliate companies and their partners may use your personal information to keep you informed about offers relating to this product and other products, services and offers which may be of interest to you. They may do this by phone, mail, email and SMS or other electronic messages (without an unsubscribe facility). These consents operate indefinitely and shall remain in effect unless and until you notify us that you do not want to receive such communications. If you do not wish to receive these communications please notify us in writing or by calling us.

**Note:** If you have not told us that you do not wish to receive these communications by phone, you may be contacted even if you have registered your phone number on the national **Do Not Call Register**.

#### P. EXPLANATORY NOTES FOR THE HOME LOAN APPLICATION

In this section, "we/our" means Citigroup Pty Ltd and "you/your" means all applicants named in this application.

- This is an application only. We are under no obligation to consider your application. We will have no legal commitments to you in respect of the finance that you apply for until we receive from you and decide to accept a loan contract in the form prepared by us that is binding on you.
- 2) We may approve this application subject to conditions, including conditions that you have to pay costs and expenses of ours and/or others in progressing the application to final approval or settlement, for example, valuation and legal fees. Those costs and expenses may have to be paid by you whether or not we provide finance. If we advise you of conditions like those, and the costs and expenses are payable to us, we will give you an estimate as to what those costs and expenses might be. If you do not agree to pay the costs and expenses then we may not be able to complete our consideration of your application.
- 3) Many of our products allow electronic access to funds and lines of credit using cards and/or security codes. We will issue cards and/or security codes to all Borrowers. If you do not want all Borrowers to have electronic access you should discuss your requirements with our representative.
- 4) If you apply for a loan with an Offset Savings Account option, separate Citibank Offset Savings Account Terms and Conditions apply and will be provided with the loan contract.
- 5) If you are applying for a Mortgage Plus package Citibank will request additional information including your Tax File Number ("TFN"). TFN collection is authorised under taxation law. It is not an offence if you do not quote your TFN or claim an exemption, but if you do not Citibank will deduct withholding tax at the top marginal rate. Before making a decision about the Mortgage Plus package you should consider its terms and conditions, and whether this product is appropriate for you.

#### Q. ELECTRONIC COMMUNICATIONS CONSENT (REFER SECTION B AND I)

- 1) The person or persons applying for this account ("you") consent to Citigroup Pty Limited ("us") communicating electronically with you about the account(s) you nominate and authorise us to act on instructions we receive electronically. This consent and authority will apply to all communications permitted to take place electronically by law (including any applicable industry Code or Code of Conduct) including but not limited to: (a) statements of your account; (b) notices and other documents from us to you about your account; (c) variations to the contract relating to your account; and (d) notices from you to us.
- We will rely on this consent to communicate with you by:

   (a) electronic mail to the email address that you have notified to us;
   (b) making a notice or other document available for you to access on our website;
   (c) any other method of electronic communication;
   and/or
   ordinary mail to the address on our records.
- 3) By giving this consent, we are no longer required to send you notices or other documents in paper form for the account(s). Notwithstanding this consent, we may still decide to send you paper copies in certain circumstances including where electronic delivery is unavailable or we reasonably believe your email address is not receiving the emails we send.
- 4) Providing you with electronic statements does not alter your obligations under any terms and conditions of the account(s). You should print and save a copy of any notice or other document provided to you electronically. You are responsible for ensuring that you maintain the appropriate software and hardware, including printer, to access, view, retrieve, print

- and save a copy of such documents. To see and keep the information subject to this consent, you will need a web browser that meets our site security requirements.
- Refer to Citibank's website citibank.com.au for details.
- 5) You may withdraw this consent at any time and change to receiving paper statements, notices and documents to your nominated mail address, by notifying us through Citibank online or by phone on 13 24 84. Note: Citibank offers some of its products with electronic communication only for e.g. Citibank Plus Account, and if you do not provide this consent or if you withdraw it, Citibank may choose to refuse to open your account or to close it.
- 6) In support of your application for a loan from Citibank, you understand that you are required to provide copies of documents containing your personal information either directly to Citibank or through our broker or agent. Where such information is sent via the public email network in an email message, there is a possibility that the email may be intercepted or copied by an unauthorised person (including for the purpose of fraud) before it arrives at the intended email address.

You confirm that you are aware of the risks of sending messages via email, and where either you or our agent/broker send an email with your personal information (such as personal bank statements and other documents) via public email to Citibank, you agree that Citibank is not responsible for any loss arising from your personal information being intercepted or copied by an unauthorised person before it arrives at Citibank's email address.



#### R. QBE LENDERS' MORTGAGE INSURANCE PRIVACY CONSENT

In this section, 'insurer' means QBE Lenders' Mortgage Insurance Ltd ABN 70 000 511 071, 'you/your' means all borrowers and guarantors named in this application, and 'lender' means Citibank.

#### Privacy consent

The Lender collects your personal information when you apply for a mortgage. The Lender then applies to the Insurer for lenders' mortgage insurance for that mortgage. Your information is collected by the Insurer for the purposes of securing and administering such insurance, including dealing with claims and recovery of proceeds.

The information collected by the Insurer is required under the *Insurance Contracts Act* 1984 (Cth) and is necessary for the Insurer to undertake its business. If you do not provide any of the information requested of you then the Insurer will not be able to issue the insurance.

As a result, the Lender may not be able to provide the mortgage to you.

The Insurer uses your information to:

- assess the risk of:
  - providing lenders' mortgage insurance to the Lender;
  - you defaulting on your obligations to the Lender;
  - you being unable to meet a liability that might arise under a guarantee, in respect of mortgage finance given (or to be given) by the Lender to another person;
- administer or vary any lenders' mortgage insurance cover provided, including dealing with claims, recovery of proceeds and enforcing the mortgage in the place of the Lender;
- conduct risk assessment and management involving securitisation, credit scoring, portfolio analysis, reporting, fraud prevention and claim recovery;
- comply with legislative and regulatory requirements including the *Privacy Act* and the *Insurance Contracts Act 1984* as amended from time to time.

Where permitted by the *Privacy Act*, the Insurer will seek and obtain from a credit reporting body and use:

- commercial credit information (concerning your credit worthiness or history);
- · consumer information; and
- · collection of overdue payments information.

The Insurer may seek and obtain further personal information (including sensitive information) about you during the course of the mortgage insurance policy. The terms of this consent and the Insurer's Privacy Policy apply to its collection, use and disclosure of that information.

The Insurer also uses your information for such other purposes as may be permitted by the *Privacy Act*.

The Insurer may disclose personal information as permitted by the *Privacy Act* to:

- its related companies, whether in Australia or overseas, specifically in the Philippines;
- · the Lender;
- reinsurers;
- · credit reporting and ratings agencies;
- · mortgage insurer;
- parties for the purpose of securitisation;
- · a guarantor or potential guarantor;
- its service providers (including marketing companies, data consultants and IT contractors);
- · to parties for the purposes of fraud prevention;
- its agents, contractors, and external advisers;
- · your referees, including your employer;
- · your legal and financial advisers;
- government and other regulatory bodies (e.g. the Insurance Council of Australia);
- mercantile agents if you default on your obligations to the Lender;
- payment system operators; and
- other financial institutions and credit providers.

The Insurer's Privacy Policy is available at www.qbelmi.com. It contains information about the following:

- · how you can access and correct your information that the Insurer holds;
- how you can make a complaint about a breach by the Insurer of the Privacy Act (including any applicable privacy principles) or any registered privacy code that binds the Insurer in respect of your information; and
- how the Insurer will deal with such a complaint.

I agree that my personal information can be used or disclosed by the Insurer and Lender as contemplated in this form.

Contact Information:

QBE Lenders' Mortgage Insurance Ltd Level 5 2 Park Street Sydney NSW 2000 ABN 70 000 511 071 Phone: 1300 367 764

Contact Person: Privacy Officer Email: compliance.manager@qbe.com



#### S. GENWORTH LENDERS' MORTGAGE INSURANCE PRIVACY CONSENT

#### If this application requires Genworth Lenders' Mortgage Insurance, by signing this application, you consent as follows.

In this section, 'insurer' means Genworth Financial Mortgage Insurance Pty Ltd ABN 60 106 974 305, 'you/your' means all borrowers and guarantors named in this application, and 'lender' means Citibank.

#### Identity and contact details

Genworth Financial Mortgage Insurance Pty Ltd ABN 60 106 974 305 Level 26, 101 Miller Street North Sydney NSW 2060 Phone: 1300 655 422

## The individual may not be aware that Genworth has collected the personal information and collection of personal information from someone other than the individual

In the event that your Lender decides to obtain lenders mortgage insurance (LMI) on your loan, Genworth will obtain information about you from the Lender and Genworth might also share some of your personal information with the Lender, Credit Reporting bodies and others.

#### The purpose for which Genworth collects the personal information

Genworth may use your information:

- to decide whether to insure the Lender under the LMI policy;
- to assess the risk of you defaulting on your obligations to the Lender;
- to assess the risk of a guarantor being unable to meet a liability arising under a guarantee;
- to administer and vary the insurance cover including for securitisation and hardship applications; to verify information that the Lender collects about you;
- to deal with claims and recovery of proceeds including, among other things, to enforce a loan in place of a lender if the LMI insurer
  pays out an insurance claim on your loan;
- for a mortgage insurance purpose relating to you; and
- for any other purpose under the insurance policy Genworth issues to the Lender relating to your loan.

#### The main consequences (if any) for you if all or some of the personal information is not collected

If you don't provide your information to the Lender it will not be possible for Genworth to process Lender's request for LMI.

## Any other APP entity, body or person, or the types of any other APP entities, bodies or persons, to which Genworth usually discloses personal information of the kind collected

Where permitted by the Privacy Act, Genworth may disclose information about you to third parties, in relation to any mortgage insurance policy relating to your loan. Those third parties may include:

- valuers, other insurers, re-insurers, claim assessors and investigators;
- brokers or referrers that submitted applications on your behalf or referred you to the mortgage manager; other financial institutions;
- organisations that are involved in debt collecting or in purchasing debts;
- organisations such as fraud reporting agencies, that may identify, investigate and/or prevent fraud, suspected fraud, crimes, suspected crimes, or other serious misconduct;
- organisations involved in surveying or registering a security property or which otherwise have an interest in a security property;
- Government or regulatory bodies (including ASIC and the Australian Tax Office) as required or authorised by law. In some instances, these bodies may share the information with relevant foreign authorities;
- rating agencies to the extent necessary to allow the rating agency to rate particular investments;
- organisations involved in securitising your loan, including re-insurers and underwriters, loan servicers, trust managers, trustees and security trustees; guarantors and prospective guarantors of your loan;
- payment system operators to allow an information collector to investigate or correct payments on your loan; and
- service providers (including data consultants and IT contractors), agents, contractors and advisers that assist the information collector to conduct its business.

### Genworth's Privacy & Credit Reporting Policy

Genworth handles information about you in accordance with its Privacy & Credit Reporting Policies set out at http://www.genworth.com.au/privacy-policy

#### This includes:

- how you can access and correct your information that Genworth holds;
- · how you can make a complaint if you have concerns about how Genworth manages your information; and
- how Genworth will deal with complaints.

#### Whether Genworth is likely to disclose personal information to overseas recipients

Where permitted by the Privacy Act, Genworth may disclose your personal information to organisations overseas including its related companies (including USA, Canada or the United Kingdom), reinsurers, service providers (including but not limited to data consultants and IT Contractors), its agents, contractors and external advisers and government and other regulatory bodies.

Overseas organisations may be required to disclose information shared with them under a foreign law. In those instances, Genworth will not be responsible for that disclosure.

#### **Credit Reporting Information**

Genworth can obtain information about you from a credit reporting body to enable it to decide whether to insure the Lender under the LMI policy or assess the risk of default by you or a guarantor, for a mortgage insurance purpose relating to you and for any other purpose under the insurance policy Genworth issues to the Credit Provider relating to your loan.

#### Storage

Genworth may store your information in cloud or other types of networked or electronic storage and will take reasonable steps to ensure appropriate security arrangements are in place in relation to this storage.

As electronic or networked storage can be accessed from various countries via an internet connection, it's not always practicable to know in which country your information may be accessed or held.



#### T. NOMINATION OF ADDRESS FOR TWO OR MORE APPLICANTS. NOTE THIS SECTION IS FOR BORROWERS ONLY

Less paper in the mail is convenient for people who trust each other with financial information but may increase the risk that one of you is not informed of a problem or changed obligation.

If your finance is regulated, then all your notices and documents that Citibank has agreed or is obliged to provide will be sent to all applicants, unless another applicant is nominated below to receive all of the notices and documents on your behalf.

If your finance is not regulated under the National Credit Code, then separate notices and documents are not possible. Your notices and documents will be sent to applicant 1 unless another applicant is nominated below. Your completion of this section will be taken to refer to "notices and other documents that Citibank has agreed or is obliged to provide".

I/We understand that each borrower is entitled to receive a copy of any notice or other document under the National Credit Code and by signing this form, we are giving up the right of all borrowers to be provided with information direct from Citibank. I/We understand that any of us can cancel this nomination at any time by writing to Citibank.

 $I/We \ nominate: \ \square \ Applicant \ 1 \ or \ \square \ Applicant \ 2 \ to \ receive \ notices \ and \ other \ documents \ under \ the \ National \ Credit \ Code \ on \ behalf \ of \ me/all \ of \ us.$ 

#### U. SIGNATURE OF ALL APPLICANTS - PLEASE SIGN AND DATE

I/We wish to apply for or guarantee the finance described in this application, and the other Citibank products and services selected in this application, on the basis of the information about me/us set out in this application. I/We have read the Privacy acknowledgement and consent (Section O), the Explanatory notes for the Home Loan application (Section P) and the Electronic communication consent (Section Q). If this application requires QBE Lenders' Mortgage Insurance, I/We have read the QBE Lenders' Mortgage Insurance privacy consent (Section R). I/We confirm that all information contained in, and accompanying this application is true, accurate and correct and understand that if it is not, Citibank may cancel any approval given and may have the right to seek repayment of any finance provided. If the applicant is a company, the director(s) should sign below.

Please note: This product is not marketed to or intended for residents of the European Union, European Economic Area, Switzerland, Guernsey and Jersey. This is not, and should not be construed as, a solicitation to apply for this product. If you leave Australia or are a non-resident of Australia for taxation purposes, Citibank may be restricted in the way that it is able to provide financial services including but not limited to financial product advice and the sending of promotional materials to you when you are residing offshore or are not physically in Australia.

Signature of Applicant 1/Director of company applicant		Signature of Applicant 2/Director of company applicant
Date		Date

## V. DECLARATION OF HOME LOAN PURPOSE - INVESTMENT AND BUSINESS APPLICATIONS. NOTE THIS SECTION IS FOR BORROWERS ONLY

In this section, "credit provider" means Citigroup Pty Ltd and "I/we/me/us" means all borrower applicants named in this application.

I/We declare that the credit to be provided to me/us by the credit provider is to be applied wholly or predominantly for:

- business purposes; or
- · investment purposes other than investment in residential property

#### **IMPORTANT**

You should ONLY sign this declaration if this loan is wholly or predominantly for:

- · business purposes; or
- investment purposes other than investment in residential property.

By signing this declaration, you may lose your protection under the National Credit Code.

Signature of Applicant 1	Sig	gnature of Applicant 2
Date	Da	te